

Region 5 Communications Pilot Project Overview

For years, access to health care facility, local, regional, and statewide data and information during disasters has been a major challenge for hospitals, other health care providers, and local and state emergency management agencies.

The Florida Hospital Association (FHA) used Assistant Secretary for Preparedness and Response (ASPR) funding to develop an 18-month demonstration project with the Central Florida Disaster Medical Coalition (CFDMC), providing an incident management and situational awareness solution for hospitals and other inpatient providers; and access to event information to local and state emergency management, EMS and public health agency partners using the Juvare platform. The Juvare system improves the capability for health care providers to share essential elements of information and automated bed reporting during emergency events. Information can be displayed in customized reports and in a dashboard format.

The Juvare Emergency Management (EM) suite of products included in this pilot are:

- **eICS™** is the incident management, situational awareness, and documentation components of the Juvare platform. It allows for event notification, virtual incident management, development of incident action plans and logs, and manages the tasks and objectives of an incident. Documentation provided through this component supports hospital accreditation and regulatory requirements, insurance claims, and federal recovery funding.
- **EMTrack®** is the patient tracking portion of the platform allowing users to track patient transfer and reception during emergency evacuation. The ability to accurately monitor patient movement has been a major challenge for hospitals, non-acute providers, local, and state partners for many years.
- **EMResource®** is an application for resource requests and asset deployment and tracking. Bed data information also resides in this section of the program. EMResource® integrates with DEM and county EM agency use of WebEOC.
- **Juvare Exchange** allows for communication and collaboration across public, private, and healthcare sectors, as well as geographical and jurisdictional areas using real-time, multi-functional dashboards providing the ability to share information internally and externally.

CFDMC has worked with hospitals, EMS, emergency management and public health agencies in Region 5 to provide access to and training on these products. If you need access, please contact deputy@centralfladisaster.org.